

Watertown Historical Moving Plays: The Charles W. Lenox Experience

Know Before You Go Information

Hello *Lenox Experience* Ticketholder,

We are thrilled that you will be attending *The Charles W. Lenox Experience*, the first of New Rep's Watertown Historical Moving Plays on \${event_date} at \${event_time}.

As you know, these are not usual times, so **please be sure to read the following information carefully:**

PRODUCTION INFORMATION

The Charles W. Lenox Experience will last no more than 60 minutes, and will cover approximately 0.5 miles in distance.

[View the production playbill](#)

LOCATION & PARKING

We ask that all patrons please gather at the check-in area no later than 15 minutes before your performance's scheduled departure. This will allow time for our front-of-house staff to safely check you in and answer any questions you may have.

The **check-in area** is at Watertown Square on the Charles River Greenway, located by entering the following address into a GPS or Google Maps:

15 Galen St.

Watertown, MA 02472



Check-In Area

There are some available metered parking spots along Galen St. or on Main St., near/just past the fire department. Otherwise, recommend that you park at one of the following areas:

- In the metered lot behind Not Your Average Joe's and CVS, located at the intersection of Main and Church Streets
 - Meters are free on Sundays
- At Watertown City Hall

Please note that the tour does not end where it begins. The tour will end at Saltonstall Park, just off Main St.

Please take a moment to view the check-in area, tour route, suggested parking, and drop off/pick areas on [our map!](#)

If you have any questions, please contact our Box Office at (617) 923-8487 or tickets@newrep.org.

PUBLIC TRANSPORTATION AND TAXIS

If it's easier for you to take public transportation, taxis the MBTA's 71 bus will drop you off right at our check-in area at Watertown Square.

ACCESSIBILITY

For all accessibility information, including parking, a description of the tour, ASL interpretation and audio description, please visit this page:

[WHMP Accessibility](#)

HEALTH & SAFETY

To ensure health and safety for all in attendance during COVID-19, please be advised of the following:

- All staff and participants must wear a mask at all times
- The actor will wear an FDA-approved clear mask, and will be required to check for a fever or other COVID-19 symptoms daily
- Ticketholders will be asked to show, but not hand, their ticket confirmation before the tour begins. This is to avoid cross-contamination by handling tickets.
- Each outing will have a maximum capacity of fifteen (15) participants
- Hand sanitizer will be available
- Markers will be placed at each site to ensure participants maintain a minimum distance of six feet between parties

AFTER THE SHOW

After your visit, we would appreciate it if you're able to take up to 5 minutes to fill out [this survey](#) about your experience. Your feedback is invaluable as we strive to continually improve, especially in such unprecedented times.

We appreciate your support and hope you enjoy ***The Charles W. Lenox Experience!***

Sincerely,
The New Rep Team